

Please replace the first paragraph on page 14 with the following paragraph. The amendment to the first paragraph on page 14 are indicated in the attached Appendix.

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Figure 5 depicts the system communications aspects of the exemplary facility 400 of Figure 4 in greater detail. In Figure 5, an exemplary system network 500 includes the POS server 412, a representative docking station 422, two representative IR transmitters 434, a representative RF antenna 438, the RF audio transmitter 442, the IR exhibit server 444, the AV content server 452, the user profile database server 454, the content server 456, and the communications network 460, each connected and operating as described above with respect to Figure 4. Additionally, the exemplary system 500 includes an administration workstation 510 coupled to the communications network 460, a backup generator 520 coupled to the docking station 422, and an optional RF LAN 530 coupled to the communications network 460. Also in the figure, a network router 540 is coupled between the communications network 460 and a fast communications (e.g., fast Ethernet) network 550. A library content server 545, a library workstation 560, and a WWW site station 570 are coupled to the fast network 550.

Please replace the first full paragraph on page 34 with the following paragraph. The amendment to the first full paragraph on page 34 are indicated in the attached Appendix.

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As shown in the exemplary embodiment of Figure 13, alignment pins 1352 of the PCB 1350 mate with corresponding receptacles 1300 of the device interface 1206 so as to correct any flaws in positioning (e.g., due to inaccurate placement of the carriers in the shelves, or of the docked devices within the carriers). Advantageously, this ensures proper connectivity between electrical contacts 1302 of the device interface 1206 and the spring-loaded connector 1354 of the